

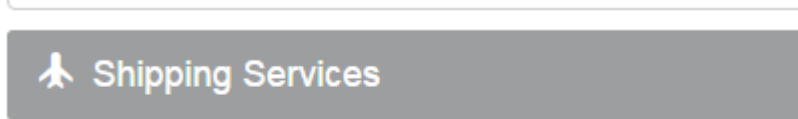
TAX REFUND PROCEDURE

Travelers visiting Italy can purchase from our site and receive tax refund.

Please note that only **Outside European Union Countries Citizens are eligible for tax refund.**

We will not manage tax refund for amount less than 500€ without taxes.

- Add all the parts you need to the basket, then , inside the basket first page, select Italia



- Place the order writing in the billing address fields the address where you live but the country, (leave Italy as country, and write in the cart notes you real country, we will change it in the invoice).
- Fill your destination address in Italy (the Hotel, your friend address, etc).
- Tell the Hotel reception that you are waiting a parcel from our company.
- The order will be placed taxes included. But we will issue an Invoice taxes excluded.
- Pay using a Verified by Visa or MasterCard Secure code Credit card only.*
- Send a copy of the passport to sales@carpimoto.com
- Before leaving ITALIA clear our invoice in the airport Italian custom office or at the border police office. Custom Office prints a stamp on our invoice.
- Send the cleared invoice to us by post (do not send a copy, send just the original), send also a copy of the passport of the person whom the invoice is billed to.

Please note that inside the airport there is usually a Post Office, you can walk there and send the invoice using a traceable letter (ask for “Raccomandata Assicurata” for example).

You can also send it when you are back at home.

- If we will receive the cleared invoice within 30 days from our shipment we will refund taxes directly on your card.

* We accept only Verified by Visa or MasterCard Secure Code Cards:

Verified by Visa protects your card against unauthorized use and gives you peace of mind when shopping online.

Once you've signed up to Verified by Visa, you'll be protected whenever you make an online payment with your Visa card.

Verified by Visa involves two quick steps to authenticate your purchase.

- First you'll see the personal message that you provided when you signed up for Verified by Visa and that only you and your bank know about. This lets you know that the security screen you're seeing is genuine
- Then you'll be asked to enter your Verified by Visa password.

Depending on your bank, the Verified by Visa security screen will look like this:

The image shows a screenshot of a Verified by Visa security screen. The screen is white with a blue header. On the left, the 'Verified by VISA' logo is displayed. On the right, the text 'Your Bank' is shown in blue. Below the header, the instruction 'Please submit your Verified by Visa password.' is centered. The screen displays the following information: Merchant: Online Retailer Ltd., Amount: GBP 9.99, Date: 01:01:10, Card number: XXXX XXXX XXXX 1234, and Personal Message: A personal greeting. Below the personal message is a password input field and a link for 'Forgot your password?'. At the bottom, there are three buttons: 'Submit', 'Help' (with a question mark icon), and 'Cancel'. To the right of the screenshot, several orange lines point to specific elements, each with a corresponding label: 'Your bank's logo' points to 'Your Bank'; 'The name of the retailer that you are shopping with' points to 'Online Retailer Ltd.'; 'The value of the purchase' points to 'GBP 9.99'; 'Today's date' points to '01:01:10'; 'The last four digits of your card number' points to '1234'; and 'The personal message that you set when registering' points to 'A personal greeting'.

Verified by Visa not only protects your card against unauthorized use, it also means you can have confidence that the online retailer you're buying from has made your security a priority.

For more information regarding password protected cards please use the following links:

Visa VBV = Verified by Visa

http://www.visaeurope.com/en/cardholders/verified_by_visa.aspx

MasterCard Secure Code

<http://tinyurl.com/bv2cwqu>